

PHF Medical Disclaimer

Perth Health and Fertility Pty Ltd (ACN 651 038 103) (“We”, “Our” or “Us) operates the www.perthhealthfertility.com.au website (**Website**). The Website is also accessible via the domain name, www.phf.healthcare which resolves to the same site. We also provide a naturopathic clinic situated at 1 Oban Road City Beach, Western Australia 6015, Australia (**Clinic**) which offers naturopathic and fertility support services in clinic and via telehealth (**Services**).

PHF’s Clinic and Services

PHF’s Clinic (including consultations via telehealth/online) employs a holistic approach to the provision of naturopathic healthcare in respect of the health and wellbeing of its clients. The provision of the Clinic’s Services may include tailored treatment recommendations for clients in respect of diet/nutrition including dietary and nutritional supplementation, herbal medicine and/or other complementary medicines subject to the client’s personal circumstances and state of health. Any recommendations in respect of dietary and nutritional supplementation, herbal medicines and/or other complementary medicines may include goods available for purchase in the Clinic or by way of verified third party product providers. Please see our Terms and Conditions on the Website for further details in respect of any complementary medicines PHF’s naturopaths may recommend to clients.

PHF’s naturopaths are not registered medical practitioners (doctors) and do not diagnose disease and/or provide conventional medical treatment/care. They are also not qualified to provide counselling or assist with mental health issues. PHF’s naturopaths (each of whom is an independent contractor) will exercise care and due diligence in respect of providing the Services and any treatment recommendations to PHF’s clients. It is not, however, possible for any PHF naturopath to anticipate, quantify and/or detail all possible risks and/or complications that may be associated with a specific recommendation and/or complementary medicine. Clients assume and agree to a level of risk with respect to the provision of the Services by any PHF naturopath.

Any treatment recommendations made by PHF’s practitioners are not intended to replace conventional medical treatments, diagnoses, prescriptions and/or medical care. PHF’s clients should not ignore, disregard, change or amend any advice received from a registered medical practitioner. PHF’s clients should keep their medical practitioner (and any other allied health professional) aware of any treatment recommendations made by PHF’s naturopaths.

Any treatment recommendation attracts risk including, but not limited to, possible allergic reactions and/or side-effects in respect of recommended complementary medicines and difficulties with respect to recommended dietary and/or lifestyle changes for clients. If a client suffers an adverse event, allergic reaction and/or side-effect from any complementary medicine which is the subject of any recommendation by a PHF naturopath, they should cease consuming the complementary medicine and contact the relevant PHF naturopath as soon as possible. Clients should always seek urgent medical advice, if required.

PHF’s Website

The information and content on the Website is for the purpose of education only and is not intended to diagnose, treat, manage, prevent or cure any disease, syndrome or health condition. It is not intended to replace or serve as a substitute for the diagnosis, treatment regime, recommendations, care and/or advice of a registered medical practitioner (and/or other registered, qualified or licensed health practitioner or professional).

Our Website and any information or content contained therein (or provided by us to you via other means including via social media platforms) does not provide and should not be misconstrued as providing a diagnosis, second opinion or alternative view in respect of your health and/or any medical condition or complaint and should not be relied upon in any way for the purposes of self-diagnosis. In no way does the Website and any information or content contained therein attempt to alter, change, diminish, critique and/or replace any

diagnosis, treatment regime and/or health or therapeutic goals provided by your registered medical practitioner (or other registered, qualified or licensed health practitioner or professional).

Your access, use and/or reliance on any information or content on our Website (or other materials or content we provide including on social media platforms) does not, in any way, create a practitioner-patient relationship, privileged or confidential relationship with us or any other relationship that would give rise to any duties on our behalf in your favour.

All the information and content on the Website is presented without any warranty, guarantee or promise including no warranty in respect of the accuracy, completeness, applicability and/or reliability of that information. Any action undertaken based on the information or content set out on the Website or any of our related sites, materials, products, social media posts or information is solely at your own discretion and any risk lies solely with you. To the extent allowable by law, it does not give rise to any liability on our behalf and we are not liable for any adverse impacts, effects, outcomes or consequences that may result from the use or reliance on any information or content on our Website and/or any associated marketing platforms, our other online offerings including social media posts and/or any of our related sites, materials, products or any specific information provided to you.

You should not ignore, disregard, change or amend any advice provided by a registered medical practitioner (or other registered, qualified or licensed health practitioner or professional) based on information or content provided by us to you via our Website, social media or other online platforms.

Questions

For any questions about this Medical Disclaimer please contact us at:

Perth Health and Fertility Pty Ltd – anna@phf.healthcare

These Terms and Conditions of Use were last updated on 6 September 2023.